

USAGE OF SEASON TICKET FOR VISITING THE FRENCH GARDEN

- THE SEASON TICKET IS VALID FROM APRIL 1 TO OCTOBER 31 OF THE YEAR SPECIFIED WHEN FILLING OUT THE SEASON TICKET APPLICATION. (FROM NOVEMBER 1 TO MARCH 31, THE FRENCH GARDEN IS ACCESSIBLE FREE OF CHARGE.)
- THE SEASON TICKET CANNOT BE USED BY ANOTHER PERSON – THE OWNER'S NAME AND SURNAME ARE INDICATED ON THE PLASTIC CARD.
- UPON RECEIVING THE SEASON TICKET, ENSURE THAT THE NAME AND SURNAME ARE SPELLED CORRECTLY.
- BEFORE THE VISIT, THE SEASON TICKET MUST BE PRESENTED TO THE FRENCH GARDEN CONTROLLER ALONG WITH A PERSONAL IDENTIFICATION DOCUMENT. PUPILS AND FULL-TIME STUDENTS MUST PRESENT A DOCUMENT THAT PROVES THEIR ELIGIBILITY FOR THE RESPECTIVE DISCOUNT.
- IF THE SEASON TICKET IS LOST, IT CAN BE REPLACED UPON PRESENTING THE PURCHASE RECEIPT.
- IF THE SEASON TICKET IS DAMAGED AND CANNOT BE SCANNED AT THE CONTROL POINT, A NEW PLASTIC CARD CAN BE OBTAINED FREE OF CHARGE.
- FOR FOUND IDENTIFICATION CARDS, PLEASE REPORT TO: +371 26499151; BOOKING@RUNDALE.NET.

*Personal data will be processed in accordance with the
General Data Protection Regulation (GDPR) 2016/679 requirements of April 27, 2016.*